

## An important message from First Bankcard® regarding COVID-19.

First and foremost, I hope you and your loved ones are remaining safe and healthy during these challenging times. The pandemic is affecting many Americans, some more than others.

Making sure your financial well-being is protected is our number one goal. To help you along the way, we've compiled a list of cardmember resources and tools available to you:

### **If you haven't yet, set up Account Alerts.**

You'll get peace of mind with notifications for different types of account activity, including any purchase where your card is used. Just log in to your account to set up and manage alerts.

### **Stay on top of your financial wellness with your FICO® Score.**

It's important to stay up to date on your credit standing. You can access it online for free by logging into your account, without it affecting your score.

### **Stay alert and informed about potential scams.**

Be mindful that fraudulent activity is on the rise. Remember, we will NEVER call or email you asking for personal account information. To learn more, visit [firstbankcard.com/fraud-protection](https://firstbankcard.com/fraud-protection).

And as always, you can still manage your day-to-day account functions online or through our mobile app. See below for more details and how to enroll if you haven't yet.

For more than 160 years, we've helped our cardmembers through numerous financial challenges. Helping you through the uncertainty you might face today is no different. We're here should you need us.

Thanks again for being a First Bankcard cardmember.

Sincerely,



Scott Smith  
SVP, Partnership Management

## Everything you need, all in one place.

Manage your account online or by downloading our mobile app from the Apple Store® or Google Play®. If you don't have an online account, it's easy, secure and only takes minutes to set up.

Review transactions

Check balances

Make payments

And more

[Enroll for personal account](#)

[Enroll for business account](#)



For specific account concerns, please visit [firstbankcard.com/contact-us](https://firstbankcard.com/contact-us)

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